

APRIL - MAY 2026



The Chatter



Refer a friend, earn a reward

Do you know someone looking
to make the move here?
Refer them, for fast cash

Is your house a home?

Take our pop quiz to see if
your house can be officially
classed as a 'home'

What's happening over the back fence

Check out what's going on here
and a little further afield within our
extended Palm Lake Resort family



Welcome.

Dear homeowners, families and prospective purchasers - What a year this has already been! We have upgraded our sewerage system and we added extra infrastructure to keep leaks at bay. Excitedly, our bus shelter has been completed (check out the photos on Page 6). By the time that you read this edition of *The Chatter*, there will also be 'curtains' on the shelter to further help protect our new bus. This upgrade has also extended our Happy Hour area. As a reminder, Happy Hour is on every Friday at 4pm. Everyone is welcome. And now, if it rains, we do not have to go home early!

Wayne and I went on a family cruise in February. We were very fortunate to have some amazing homeowners step up and help in many ways, taking on the role usually given to relief caretakers. Thanks to Ken, Norma and John for fielding phone calls, and thanks to the kitchen team members who pitched in and did extra! We feel so blessed. We thanked them all with an invite to a cocktail party. Also a big thank you must go to our three staff members who are an absolute pleasure to work with. Justin, our Groundsman, always goes above and beyond (fun fact: Did you know that Justin was a chef for 34 years?!). Jacqui has now joined our team as a Cleaner. She fits in beautifully and will help in the kitchen too, if needed. Jacqui says that she feels like this community is 'home' rather than work! This year, we employed Michelle (Home 140) as a Kitchenhand. What an asset she is. Michelle always helped out and we only felt it was fair that she was employed! We have one problem though: she just won't stop working!

Kaye, our aqua aerobics instructor, has left us recently to try another career path. While Kaye is still in the background, Carolina facilitates the class on a Tuesday (our homeowners say she works them hard - check out the photo on Page 6) and Julie is our instructor for Thursday classes. Check out our Weekly Activities list for class times. And don't worry: you will be able to swim all year 'round. We have had the pool heat exchange system serviced again this year and intend on it being a balmy 33°C all winter.

We have some valuable volunteers here at Palm Lake Resort Carindale and we feel so lucky. Some other resorts cannot get volunteers! We work hard to promote a community culture here at Carindale and get everyone involved. Some of our volunteers do such regular ongoing tasks with such grace and ease, that when they go away on holiday we suddenly see things go pear-shaped! This happened recently when Stuart (Home 168), who does many things within our resort, went on holiday. Rob (Home 104) saved the day - and the dinners! We really value all our volunteers!

We are always trying to think of more ways to enhance our beautiful resort. We have increased sales across the resort and still the properties are in demand! We are currently working on a drone video showing our prospective purchasers how physically beautiful it is here - and not just how much fun we all have! The drone video will also show our proximity to shopping centres, transport and hospitals. We really do live in a special place.

In closing, thanks to all those homeowners who make it an absolute pleasure to work here. We love it, and we do not have a problem staying forever, as per the commitment document we were 'encouraged' to sign in April last year!

Karen and Wayne,
Palm Lake Resort Carindale Caretakers

Contact us.

Looking for more information about Palm Lake Resort Carindale? Here's how you can reach us:

PHONE: 1800 770 057

STREET ADDRESS:
2 Ford Court,
Carindale QLD 4152

OFFICE HOURS:
9am to 12 noon,
Monday to Friday

EMAIL:
carindale@palllake.com.au

ONLINE: Visit our website
palllakeresort.com.au

GET SOCIAL:
Follow us on Facebook
(@palllakeresort) and on
Instagram (@pall.lake.resort)



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News briefs.

Get social with us

Remember to check out our private Palm Lake Resort Carindale Facebook group for recent photos from around the grounds. Judy (Home 182) and Catherine (Home 131) are big contributors to this private social media group.

Info session well received

On February 14, a wonderful morning was spent with some of our homeowners speaking about things that are often not spoken about: "What happens when a death occurs and the many decisions that are necessary to make."

Many families have never experienced a passing of a loved one and are completely oblivious to what is both legally required and decisions on what type of a committal they prefer. One question that is crucial to discuss with family is whether it will be a cremation or a burial. We spoke about the costs of both which vary considerably and why it is important to appoint the right family member to take the role of making the final decisions. Many other topics were discussed including what happens if death occurs at home, in a hospital, in an aged care facility? Why the police and ambulance are called and what their roles are in this situation?

Feedback was positive, and many who attended had their questions answered, and I believe left with more insight for what is inevitable for all of us.

– By Jacqui Tyler



Looking for local care?

If you're looking for convenient aged care for a beloved family member, your local Palm Lake Care community is ready to hear from you. While Palm Lake Care can't fully guarantee any beds to Palm Lake Resort homeowners and their family members (simply given the ever-changing demand on their service and also your loved one's individual healthcare needs), the very experienced Customer Experience Team is ready to guide you on your family's journey into aged care. For more initial information, visit the Palm Lake Care website at palllakecare.com.au You might also like to complete an enquiry form online? And when you're ready to speak to a Palm Lake Care team member, simply freecall 1800 24 66 77.

Go green

With your yellow-top recycle bin, please crush, compact or cut up your items as best you can before putting them into these bins. Also, make a diary note for these green waste collections which now occur on the second Monday of each month:

- **April 13**
- **May 11**

Please have green waste out the front ready for pick up on these days. Please do not put green waste in bags.



This is Your Time

The Autumn 2026 edition of *This is Your Time* magazine keeps you updated on all the news across our 27 Palm Lake Resort addresses – and more. Read all about the incredible Palm Lake Group precinct that takes in Palm Lake Resort Pelican Waters, Pelican Waters Golf Course and Pelican Waters Golf Club (including our restaurant, Cardon). These are undoubtedly the best residences and facilities ever designed and built by the Group in our almost 50-year history. Among the magazine's lifestyle features, readers will enjoy all things "The Bright Side" – from the myriad benefits of a 'bright' existence via alfresco living, and decorating with the year's bright colour winner, to holidaying in our bright new holiday home, and bright-flavoured citrus recipes. You can read the Autumn 2026 edition of our magazine online at palllakeresort.com.au

The message that comes to you

We now have Cassie, from Mobile Healing Hands, coming into our resort on the last Friday of each month for massage therapy. Our homeowners can now enjoy a relaxing massage without having to leave the resort! For more information, phone Cassie on 0416 041 602 or email info@mhh.com.au

Social Club notes.

It has been a very hot summer and therefore the Social Club has been unable to organise as many events as we normally would. We have been planning quite a few for the cooler months though.

Australia Day

This was celebrated on the hottest day in 27 years in the Grand Hall where games and trivia were played. Irena was the winner of our thong throwing competition. Iris and Stewart tied in the golf-putting competition and there were multiple winners in the trivia. A traditional Aussie lunch of meat pies, mushy peas, mashed potatoes and gravy was enjoyed by 74 people, with lamingtons to follow. A fun day was had by all those who braved the heat.

Valentine's Day

Chocolate hearts were given to everyone at dinner on February 12 and a romantic movie was shown in our Theatre ("A Big Bold Beautiful Adventure" with Margot Robbie and Colin Farrell).

Date claimers

We will host an Op Shop Bus Tour to Margate with lunch at the famous Morgan's Seafood at Scarborough on Monday, April 20. Morning tea will be in a park. Bring your own cup or mug and the Social Club will supply the rest.

Two things are happening in May. First is our Cancer Council fundraiser, the Biggest Morning Tea on Monday, May 5. We hope to see a big roll up as there will be lots of raffle prizes.

Then we will host our Mother's Day High Tea on Saturday, May 9. This is a free event and you can bring your family and friends, but you must put your name on the list in the Grand Hall for catering purposes. Jackie Hall will play the piano and sing for our entertainment.

Our Gala Night is on Saturday, June 27 when Tenori (featuring three of the previous 10 Tenors) will be the stars of the night. Supper will be included in the \$20 ticket. This event will give us all a chance to dress up in our finery.

The Mystery Tour planned for September 13-16 is gaining traction. Thirty people have their names on the list. Your \$122 non-refundable cash deposit is required by April 8, please. Everything is included in this trip – meals, admission to all attractions and accommodation. You will be told what sort of clothes to pack but everything else is a MYSTERY!

Judy Henson,
Social Club Secretary

Meet your neighbour, Hazel.

Hazel Holman moved into Palm Lake Resort Carindale in July 2009 returning from the north to her old stomping ground having been born on Old Cleveland Road (in a hospital not on the road!). In 2013 she joined the Homeowners' Association (HOA) where she has served for the past 13 years in various capacities:

- 2013: Deputy Chairperson
- 2014 to 2017: Chairperson
- 2018 to 2019: Committee member
- 2020: Deputy Chairperson
- 2021 to 2025: Committee member.

During this time she has proven to be a staunch supporter of our Palm Lake Resort Carindale community showing a depth of knowledge gained from her years of experience on the committee. In 2026, however, Hazel has decided to step down.

"During my time as Chairperson, the committee achieved three very important outcomes," Hazel recalls. "Firstly, after the previous committee was knocked back on having a City Council Bus travel down Wright Street, we were successful in achieving this improvement.

"Secondly, one year when there was quite a large increase in the rent. We negotiated with Scott Elliott and the homeowners received a reduction in the increase.

"The third one was the negotiation and success of having the streets in the village named and signage erected. This was also due to the assistance of our Caretakers at the time and a financial contribution from the HOA."

At the recent AGM of the HOA, Chairman John Toogood presented Hazel with a Certificate of Service. During the presentation, HOA Secretary Patricia Benson expanded on Hazel's achievements (*as pictured, below*).

"Hazel has brought great credit upon herself when answering questions from the floor at Open General Meetings with clear explanations of practices and protocols that are now recorded as history for future HOA planning," Trish stated. "Her professional attitude and her personable character will be missed. We wish Hazel good health and happiness in her future endeavours."



WELCOME
TO OUR NEW
COMMITTEE

HOA news.

Following the recent Annual General Meeting, we are pleased to introduce the newly elected HOA Committee for 2026.

Chair: Norman Wilson

Deputy Chair: Roni Harvey

Treasurer: Beverley McEwen

Secretary: Jacqueline Tyler

Committee: Patricia Benson, Michael Muller, Norma Marl.

The Committee plays an important governance and stewardship role within our Palm Lake Resort community. Its purpose is to support the effective management of the Association, uphold the Constitution, ensure transparency in decision making and represent the collective interests of homeowners. Committee members serve voluntarily and contribute their time, experience and commitment to maintaining a well run and respectful community environment.

This year's Committee brings together a range of skills and perspectives. The Chair will provide leadership and facilitate structured, productive meetings. The Secretary will act as custodian of the Association's records, ensuring accurate minutes, correspondence management and continuity of documentation. The Treasurer will oversee financial governance, including budgeting, reporting and accountability. Supporting Committee Members contribute to discussions, decision making and specific projects that arise throughout the year.

A key focus for 2026 will be strengthening governance processes, maintaining clear communication with homeowners and ensuring records are well managed for future continuity. The Committee is committed to operating transparently and respectfully, encouraging constructive dialogue, and fostering a positive meeting culture.

Homeowners are encouraged to engage with the Committee by attending meetings, reviewing published minutes and agendas, and raising matters in a timely and respectful manner. The success of our Association relies not only on the Committee, but on the collective participation of our community. We thank all members who nominated and those who have supported the transition into the new year. We look forward to working collaboratively with our Caretakers and all homeowners to ensure our community continues to be well governed, well maintained, and welcoming for all.

Jacqui Tyler
HOA Secretary

Make your house a home.

MOVING INTO A NEW HOME IS AN EXCITING, DAUNTING PROCESS, ESPECIALLY WHEN YOU DOWNSIZE. BUT THE JOB DOESN'T END ONCE THE LAST BOX IS UNPACKED. IT'S THE LITTLE THINGS – THE TREASURED KEEPSAKES AND EVERYDAY COMFORTS – THAT TRANSFORM A HOUSE INTO A HOME. LOOK AROUND YOUR SPACE: HOW MANY CAN YOU TICK OFF?

- ☐ **Family photo albums:** Keep treasured memories close by with photo albums from family holidays and celebrations. Websites like Vistaprint or Canva can help.
- ☐ **Framed photos:** Display favourite photographs around the home – try adding fabric or coloured backing to frames for a creative touch.
- ☐ **Fresh flowers:** A simple vase of fresh flowers instantly brightens a room and brings a little bit of nature indoors.
- ☐ **Indoor plants:** Plants add life and colour to your home while helping create a calm, welcoming atmosphere.
- ☐ **Candles and essential oils:** Candles and oil burners help create a warm glow and set the mood.
- ☐ **Pre-loved furniture:** Vintage or inherited furniture comes with a story, and that kind of character is something brand-new pieces simply can't match.
- ☐ **Gifts from loved ones:** Display meaningful gifts from friends and family as reminders of special relationships.
- ☐ **Handwritten cards:** Birthday and holiday cards become keepsakes when displayed on a shelf, noticeboard or table.
- ☐ **Coffee table books:** Books about travel, art or hobbies you love can spark conversation when visitors drop by.
- ☐ **Your favourite artwork:** Paintings, prints or photographs that you love instantly add personality to your walls.
- ☐ **Holiday souvenirs:** Display mementos from places you've visited to bring back memories of your travels.
- ☐ **Pets:** Our furry companions bring warmth, routine and plenty of personality into the home.
- ☐ **Cosy throws and cushions:** Soft textiles add comfort while helping create a relaxed, lived-in feel.
- ☐ **A comfortable reading nook:** A favourite armchair, good lighting and a small side table can create the perfect spot to unwind with a book.
- ☐ **Music you love:** Playing favourite songs or records can quickly make a house feel lively and familiar.
- ☐ **A favourite mug on display:** Everyone has one, why not show it off?
- ☐ **Personal collections:** Whether it's coins, shells or fridge magnets, collections tell a story about what you love.
- ☐ **A memory shelf:** Dedicate a shelf or mantelpiece to treasured keepsakes from throughout your life.
- ☐ **Family recipes in the kitchen:** Displaying handwritten recipes can keep family traditions alive while cooking.
- ☐ **A welcoming front door:** A seasonal wreath, fun` doorknob, cheerful mat or potted plant greets visitors warmly.
- ☐ **A well-loved armchair:** A chair that's moulded perfectly to you quickly becomes a favourite place to relax.
- ☐ **Soft lighting:** Table lamps and warm lighting can make your home feel calm and comfortable.
- ☐ **Seasonal decorations:** Small decorations for Christmas, Easter or special occasions can add fun and colour throughout the year.
- ☐ **A place for visitors:** Keeping a comfortable seat ready for friends and neighbours encourages connection and conversation. Better yet, an equipped guest bedroom!
- ☐ **Things that make you smile:** Ultimately, the best way to make a house a home is to surround yourself with things that bring you joy every day.

Is yours a house or a home?

Wondering how homely your house is? Tick off each personal touch you can see around your house, then score yourself using the scale below...

0–8 points: Just getting started! Try adding a few personal touches to make your space feel more like home.

9–16 points: You're well on your way. Your home already has plenty of personality – perhaps add a few more memory-filled items or cosy corners.

17–21 points: Lovely and lived-in. Your home clearly reflects your life, interests and memories.

22–25 points: Home sweet home! Your space is full of warmth, stories and personal touches.



Pictured above: As most of our homeowners know, our Caretakers Wayne and Karen call each other "Babe". "We now have homeowners calling us this," Karen laughs. "They even leave notes in our letterbox to that effect!" So when Irena (Home 4) and Michelle (Home 140) went on holiday recently, they found and decided to gift our Caretakers these very fitting caps! Perfect!



Pictured above: Carolina is our new aqua aerobics instructor. **Pictured below:** The new bus shelter looks as good as it functions - especially during Happy Hour!



Pictured above: Last year we moved things around in the Grand Hall to make use of the cooling system, the Odyssey and some fans in strategic areas. In doing so, we created a lounge area. Immediately, homeowners started calling it "The Qantas Lounge" and this area has gone on to be used many, many times by homeowners for some down time with a cuppa. We also have a church group that comes in to meet our homeowners and the group uses the area for coffee time. One of our loveliest homeowners decided to create a sign for this area. This homeowner wants to remain anonymous, but check out their handiwork!

Around the grounds.



Pictured above: Irene (Home 26) has had the pleasure of this regular visitor checking her out as she does tasks around the garden. Irene says we are blessed here to share our gardens with these delightful water dragons. They are useful to have around as their diet consists of insects and snails. They also eat vegetation, flowers and berries. Irene recommends that we please avoid using pesticides and snail bait, for their sake. She says they can be quite timid, but if you appreciate their company and avoid chasing them away, they will sit quietly beside you as you work or relax in your garden. "Spiritually, the water dragon symbolises spiritual growth, wisdom, transformation and protection," she says.

Important phone numbers.

POLICE/FIRE/AMBULANCE 000
Police Link (non urgent incidents 24/7) 131 444
State Emergency Service 132 500
Mater Hospital (24 hour emergency) 3163 8111
PA Hospital (24 hour emergency) 3176 2111
QEII Hospital (24 hour emergency) 3182 6111
Veterans Affairs 1800 838 372
Home Assist 3343 9833
Bus, Ferries and Trains Information 13 12 30

Palm Lake Resort Carindale: Recreation Room 1195
Palm Lake Resort Carindale: Grand Hall 1196

Affordable Computer Repairs (Mark) 0409 974 707
Alex Sharp Appliances (Repairs) 3822 7406
Amended Air Conditioning (Joshua) 0417 491 811
Antennas (Jim's TV antennas) 0490 711 458
Blue Truck Removals 0468 925 011
Bev's Mobile Hairdressing 0411 353 446
Carpet cleaning Sun Clean (Frank) 0421 334 797
Chemist: Belmont Pharmacy 3890 3988
Chemist: Meadowlands Road 3398 6709
Clean & Tidy (Colin) 0402 074 947
Cleaning (Maria and Colin) 0402 581 585
Comms Co (internal phone/internet) 5607 4030
Digital Antenna Installations and Service 0416 322 600
Dog washer 0401 102 181
Dog walker 0439 294 580
Total Electrical (Tony) 0412 308 131
Electrician (Glen) 0412 678 357
Live Energy (Tim) 0427 557 288 (small weekend jobs)
L&GM Electrical (smoke alarms) 0403 667 759
Fencing (Dan Norman) 0412 885 223
Floors: Top Fit Floors (timber/laminate) 0412 814 868
Garage doors (Gavin) G and G doors 0411 723 664
Hairdresser (Kaye) 0432 429 485
Handyman/gardening (Steve) 0402 128 737
Hire a Hubby (Mark) 0404 263 173
Insurance: MHIA 1800 676 700
Locksmith (David) 0428 947 997
AC Locksmiths 0450 561 375
Newspaper delivery (Courier-Mail) 1300 696 397
Painter (Stephen) 0414 608 512
Paper Delivery 3390 4969
Pest Control (Ben) 0422 978 582
Plumber (Andrew) 0434 018 008
Plumber (Brad) 0419 774 583
Podiatrist (Jason) 0475 276 740
Pressure cleaning (David) 0409 483 645
Financial Planning (Sharon) 0415 094 256
Shutter installation (Cameron) 0491 642 368
Smoke alarms (Myles) 0461 295 475
Taxi: Black & White 13 32 22
Taxi: Yellow 13 19 24
TransitCare Community Flyer 1300 153 636
Wayne's Lawn Mowing Service 0401 136 533
Westy's Pressure Washing 0435 030 305
Window cleaning (Cameron) 0412 574 257

KEEP THIS LIST HANDY FOR AN EMERGENCY

Weekly activities.

MONDAY
9am Bus service: Westfield Carindale, with pick-up at 12 noon (booking sheet in Hall)
9am Snooker, Billiards, 8 Ball (Grand Hall)
1.30pm Darts (Recreation Room)
6.15pm Bingo (Recreation Room)

TUESDAY
8.30am Beginners' line dancing (Grand Hall)
9.30am Mexican Trains, similar to dominoes (Rec Room)
10am Gentle Exercise class (Grand Hall)
10am Trauma teddies (2nd and 4th Tuesdays of the month, Craft Room)
11.15am Aqua aerobics (indoor pool, booking sheet in Hall)
12.30pm Bingo (Craft room)
3pm Gents' BYO Happy Hour - all gents are welcome (Recreation Room)
3pm Music Melodies, on the first Tuesday of the month (Grand Hall)
4-5pm Lawn bowls (on the green)
4.30pm BBQ, on the last Tuesday of the month (near Recreation Room)
6pm Cards Hand & Foot Canasta (Recreation Room)

WEDNESDAY
7am Gym instruction with Aubrey (Gym), with your doctor/ physio's approval
9am Snooker, Billiards, 8 Ball (Grand Hall)
9am-10am Line dancing (Grand Hall)
5.30pm Dinner (Grand Hall). Book your meal before noon on the Friday prior
6.30pm Movie night (Theatre). Movie announced at dinner

THURSDAY
9am Tai chi (Grand Hall, booking sheet in Hall)
10.30am Aqua aerobics (indoor pool, booking sheet can be found in the Hall)
1pm Bus service: Shopping at Capalaba, pick-up at 3.30pm (Grand Hall)
4pm Ladies' BYO Happy Hour (Recreation Room). All ladies welcome

FRIDAY
9am Bus service: Westfield Carindale (booking sheet can be found in the Hall)
1pm Rummikin, Scrabble, Mah-jong (Recreation Room)
4pm BYO Happy Hour (Recreation Room)

SATURDAY
9.30am Cards - Hand & Foot, Canasta (Recreation Room)
1pm Cards - 500 (Recreation Room)
2.30pm Line dancing (Grand Hall)

SUNDAY
9am Mah-jong (Recreation Room)
4pm-5pm Choir (Grand Hall)

Local Vocals, to be sure.

"If you're Irish, come into the Parlour" was the first of many an Irish melody beckoning homeowners to the Grand Hall Irish concert in March as a prelude to our St Patrick's Day celebrations. The Hall was gaily decorated with balloons. There was a green shamrock atop a tower of orange and green balloons, while the choir's Irish headbands, hats and shamrock badges added to the Irish theme. Homeowners, family and friends got into the mood wearing green attire and our Caretakers, Karen and Wayne, coordinated their outfits in orange and green.

Admission was free and the Local Vocals provided a celebratory cake for afternoon tea. The Meadowlands Chemist provided a

gift pack for a raffle prize and homeowner Judith Henson, an accomplished artist, donated one of her artistic creations for a lucky door prize.

The Local Vocals were in good voice as they channelled their energy into such favourites as "With a Shaleigh under my Arm", "Harrigan" and "McNamara's Band". "Sweet Molly Malone" was a crowd pleaser and the audience joined in "Sweet Rosie O'Grady" and "When Irish Eyes are Smiling". Soulful renditions of "Danny Boy" and "A little bit of Heaven" displayed the vocal talents of the choir with harmonies and modulations.

– By Trish Benson



TO BE SURE, TO BE SURE!



Pictured above left: Mother and daughter, Kim and Dawn, are some of our newer community neighbours. **Above right:** Homeowner Aggie Quinn, who recently celebrated her 90th birthday, was ready to party!

Let's talk Shop.

The Committee recently ran an induction safety video, which was well received by newcomers to the artistry of woodwork. Plans to improve the dust extraction system are also well underway to ensure a safer working environment for our members.

Annual Reports were written and published at the February meeting and show a positive structure both financially and administratively. Both Chairman/Treasurer John Meredith and Secretary Trish Benson have agreed to continue in their respective roles with keen support from Committee Members Stuart Liversidge, Bob Pelgrave, Gregor Kruberg, Stuart Andrews, Rex Gelfius and Ken Baird.

Plans to erect a sail to provide a shaded area off the workshop's northern side will ensure protection from the sun on these very hot days and expand the working area, as space is sometimes limited inside the machine area.



Pictured above left: A wooden step, to allow shoppers access into our new bus, was constructed by Gregor (Home 112). **Above right:** Nadia (Home 37) won a skilfully designed wine rack, auctioned at a recent dinner night.

Over the back fence.

THE PALM LAKE GROUP SPANS 27 RESORT ADDRESSES ACROSS THREE STATES AND SOME 12,000 PEOPLE CALL PALM LAKE GROUP HOME, SO THERE IS ALWAYS PLENTY OF GOOD NEWS AROUND OUR GROUNDS.



Caretakers make the Palm Lake world go 'round!

Every Palm Lake Resort community has an onsite Caretaker (or two) at the helm, managing the day-to-day operations at that address. They oversee local teams of groundspeople, cleaners, cooks and more. Many Caretakers in our established resort communities also facilitate home sales, while also rolling up their sleeves when it comes to serving weekly dinners, for example. They are the first port of call for homeowner queries and oversee all the various local resort special interest groups. They are also an important conduit between Palm Lake Resort headquarters at Southport and their respective local address. They are the glue that holds each of the country's 27 resorts together.

As Palm Lake Group's Executive Manager, People & Operations, Amanda Clements says, "We are very grateful to have a wonderful group of dedicated and long-time Caretakers across our 27 resort addresses". And when she says "long time" – she means it.

For example, Lea has spent most of her 17+ years with the company in the Caretaker role across Victoria but moved into a sales role at **Willow Lodge** more recently. She and (late) husband, Peter, were Caretakers together at **Phillip Island** for 13+ years before Peter's illness (pictured above).

"For all the years we were at Phillip Island we were it – sales and Caretaking – we did the lot," Lea smiles. "Our motto was to show compassion and give the homeowners the time they needed, and to listen. But above all, our aim was always to leave them with a smile on their faces."

"Peter and I built great relationships with our homeowners and helped them as much as we could while always being mindful there was that line, as Caretakers, we couldn't cross. I still live at Phillip Island and see some of the homeowners down the street – they always stop to say hello, and it feels great that we are both still remembered at the Phillip Island resort."

Lea says her advice to new Caretakers and those looking to join the company in this role, is simply to listen. Always.

"A problem that seems small to us can be huge for a homeowner – also, you should never forget that everyone at Head Office and all our fellow Caretakers are always

there to answer any questions you may have – you don't have to do it all on your own.

"When we joined Palm Lake Resort back in 2008, the company was much smaller. I am still in awe of the growth of the company that Wal Elliott founded all those years ago. I have always felt that under the guidance of Wal and Scott Elliott we are one big family – a family that I am happy and grateful to still be a part of. Work has been my saviour. And hopefully I still have a few working years left in me!"

Caretaker Michaela at **Palm Lake Resort Eagleby Heights** is also coming up to 17 years with the company. Caretakers at **Mt Warren Park**, Trish and Rik, will soon commemorate 14 years, while Wayne and Di (**Banora Point**) and Robyn and Bernie (**Yamba**) have all marked a decade or more.

With nine years in the company, current **Palm Lake Resort Paynesville** Caretakers Jo and Troy were married while caretaking at our **Truganina** resort some years back. Jo gave her beloved homeowners a glimpse into the highly anticipated wedding day by coming into work in her wedding dress! And we know that many of our long-time Caretakers are well respected by their communities based on the feedback we hear direct from those homeowners. At **Palm Lake Resort Carindale** for example, the homeowners got together last year and created a 'contract' that they presented to Caretakers Karen and Wayne stating that "The undersigned are committed to us at Palm Lake Resort Carindale and will never leave!". The pair were "so touched" by the gesture, that Karen says, "Of course we put our autographs on that document!"

Honourable mentions must also go to the following Caretakers who've marked 5+ years in the role:

- Ron and Jo (**Fern Bay**): 7 years
- Karen and Mark (**Toowoomba**): 6 years
- Tracey and Bryce (**Forster Lakes**): 5 years
- Kym (**Yamba Cove**): 5 years
- Phil and Lyn (**Deception Bay**): 5 years

Without doubt, Caretakers underpin the success of our Palm Lake Resort communities and we're grateful to have them onboard!

Love is in the air.

Palm Lake Resort Forster Lakes has hosted lawn bowls games, Happy Hours, and now... a wedding! Jessica Nye, daughter of homeowners Steve and Linda, wed her groom, Haylan, at Forster Lakes' Reception Centre in front of their special people (pictured below left). Over at **Palm Lake Resort Waterford**, Roy and Trish (pictured below right) utilised the lush green grounds of their resort to be officially wedded. We wish all the Palm Lake newlyweds wonderful marriages and rewarding lives together!



Tai chi champions.

Congratulations to **Palm Lake Resort Mt Warren Park**, who were the grand winners of the 2025 Inter-Resorts Tai Chi Competition. With steady hands, great teamwork and plenty of laughs, they won with a grand total of 5903 points (beating second-place team's 4480 by a wide margin). "They showed obvious skill and determination, with lots of laughs, to come out on top," says the instructor on the day. And spoiler alert: they're already leading the 2026 competition!



Paws on parade.

A group of **Palm Lake Resort Bargara** homeowners have started walking their dogs over to Palm Lake Care Bargara each month to let the care residents enjoy some friendly canine company and pet therapy. Everyone loves patting the doggos and chatting with the visitors – though few are as excited as the dogs themselves!

It takes a village.

Palm Lake Resort Cooroy-Noosa's latest cent auction raised over \$3100, with the majority going to Uniforms 4 Kids (U4K) – an organisation which repurposes pre-loved uniforms into clothes for children in need.

"Thank you, thank you, thank you to everyone who helped with, attended and donated goods to the cent auction," said organiser and homeowner Yvonne Pattinson. "The sewing ladies truly did themselves proud with the beautiful food. I'm sure everyone had a great day."

The impact of this fundraising is already being felt well beyond the local community. According to a statement from the Queensland Police Service, Cooroy U4K volunteers have worked tirelessly to prepare 40 boxes of essentials for Queensland families. The boxes contained an extraordinary 3200 handmade clothing items, lovingly transformed from repurposed police uniforms into dresses, skirts, shorts, baby clothes, hair accessories, scrunchies, pencil cases and library bags. The boxes were also filled with generously donated items such as baby socks, beanies, small bags of LEGO parts, stationery, bracelets, toys and tissues.



WE LOVE OUR
FOUR-LEGGED
RESORT
FRIENDS!

Must love dogs.

The very first **Palm Lake Resort Toowoomba** dog show brought homeowners and their four-legged friends together for a day of laughter, wagging tails and the occasional bark of excitement. Sponsored by the Palm Lake Group, the inaugural event was such a success that it's set to become an annual tradition.

What's over your back fence?

Has your resort got a warm and fuzzy "Over the back fence" story to share with the whole Palm Lake Resort group? We'd love to include it in the next editions of our resort newsletters. **Simply contact your Caretakers or email the details to Belinda at belinda@bellepr.com**

Connect,
for life.



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